

#1: Power cord.

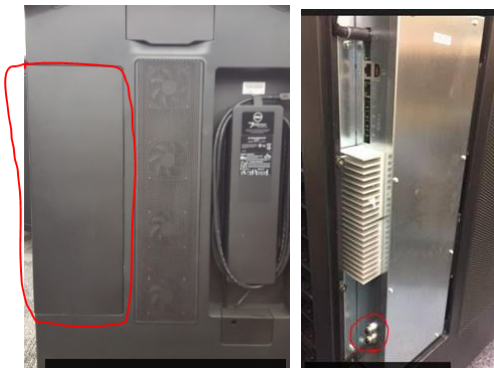
Sometimes this power cord get disconnect under the cover. Remove the cover and make sure below connection. Also, sometimes power cord itself goes bad, so if you can substitute with display or PC power cord, you can try if cart will power up with substitute power cord.



Also, please make sure for the power cords connections on top compartment. There should be six power cord extensions that you need to make sure they are securely connected.



If above steps do not fix, please continue below. You need to remove left hand side cover to expose a controller box which comes with circuit breaker switch.



Now, to remove this panel, you have to open sliding door and remove four screws. Please see below picture.





When you get a power, you will see one of power cord at upper left hand side will be lit.

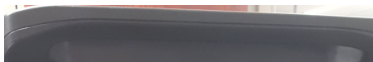


Now if circuit breaker does not work, there is one more thing you can do.

Eventually, you need to get to lower right hand side of silver controller box.



But right now, the controller box is attached to the frame of the cart. You need to remove two more screws on left hand side edge first.





After removing two screws, you have to lift whole controller box to upward (about one inch), then slide to right. After you remove it, you should be able to see below tabs on the back side of controller box.



After removing controller box from the position, please double check below connection. You can connect power cord directly from here.



If direct connection of power cord does not power up the cart, this means that controller box might need to be replaced.

Best regards,

Shigeru Shimizu
Ergotron, Inc.
Tel: [800-888-8458](tel:800-888-8458)